



APWA Illinois Chapter
APWA Chicago Metro Chapter

IPSI Partners & Sponsors

- Southern Illinois University Edwardsville
- Northern Illinois University
- Illinois Municipal League
- Illinois Water Environment Association
- Illinois Section, American Water Works Association
- Illinois City/County Management Association
- Illinois Assistant Municipal Managers Association

Advisory Board

Each sponsoring organization provides a representative on the IPSI advisory board. In addition, each IPSI graduating class submits a candidate to be considered for the advisory board. Advisory board members will have the following responsibilities.

- Attend planning meetings and provide guidance for program content.
- Assist with locating subject matter experts to serve as presenters at the Institute.
- Represent the sponsoring organization at the institute. (For example: attend the orientation session, serve as a panelist or a presenter or attend the awards banquet.)
- The sponsoring organization will be responsible for business and travel expenses associated with attending planning meetings and the Institute.

History

Recognizing the importance of promoting the advancement of public works among persons professionally involved in the delivery of public works infrastructure and services, the Illinois Chapter of the American Public Works Association and the Chicago Metropolitan Chapter of the American Public Works Association formed a partnership to develop and promote educational and technical opportunities for their members. The joint venture began in 1992 when the two chapters agreed to underwrite the financial cost to develop the "Illinois Public Service Institute". The objective is to develop and provide mid-career development and training for municipal and county supervisory employees. There were 50 participants in the first class. The reputation of the program speaks for itself and the attendance has more than tripled since its inception. The class size is now restricted to 50 new registrations per year in order to provide the best possible learning experience.



APWA Illinois Chapter
APWA Chicago Metro Chapter

FACT SHEET



APWA Illinois Chapter
APWA Chicago Metro Chapter



ADDITIONAL INFORMATION

Mary Bender, IPSI Program Coordinator
618-792-3508 • fax 231-797-5865
mbender102@aol.com

What is IPSI?

IPSI is a three-year training program which provides instruction expressly designed for city and county public service supervisors, managers and directors. The course is divided into three one-week sessions (one week each year) focusing on training in public service, personal growth and professional development.

LEADERSHIP DEVELOPMENT -

Leadership characteristics, role of public works in emergencies, critical issues, generational differences, supervising problem employees, managing aggressive behavior, and action planning.

SERVICE EXCELLENCE -

Defining excellence, stress and time management, managing critical issues, cultural diversity, performance appraisals, supervising problem employees, and effective communications.

PERSONAL SUPERVISORY SKILLS -

Effectiveness in service delivery, influencing others, measuring performance delivery, conducting effective meetings, managing negativity, legislative update and creating action plans.

IPSI participants consistently say that this is the best training program they have ever experienced. orientation session, serve as a panelist or a presenter or attend the awards banquet.)



Date

IPSI is held annually and begins in the afternoon on the first Sunday in October and ends on the following Friday at noon.

Registration

Cost is \$695 per participant.

The cost for one-week IPSI is \$695.00 and includes:

- Classes and instruction materials.
- Breaks Monday through Friday.
- Lunches Monday, Tuesday, Thursday.
- Dinner on Sunday, Tuesday and Thursday.

Participants are on their own for breakfast every day, dinner on Monday, and for lunch and dinner on Wednesday.

Location

THELMA KELLER CONVENTION CENTER

1202 North Keller Drive - P.O. Box 747

Effingham, IL 62401

Phone: 217.540.7777

Rates

Rooms are reserved at the Hilton Gardens, the Holiday Inn Express and the Country Inn and Suites in Effingham. Rates begin at approximately \$75.00 plus room tax.

College Credit

Northern Illinois University and Southern Illinois University Edwardsville will offer up to three hours of academic credit in an independent study format at either the undergraduate or graduate level for the completion of each year of the Institute. Outside course work including a reading list and a short paper will be required. Tuition and admission fees apply and are in addition to the IPSI registration fee.

